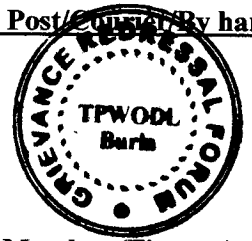


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/SED/ (Final Order)/ 2057(4)

Date: 20/09/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/527/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Soumendra Kumar Das At/Po-Gopalma, Budharaja, Dist- Sambalpur-768004.	4113-3302-0194	7008205905	
3	Respondent/s	SDO(Electrical), Burla, TPWODL		Division S.E.D, TPWODL, Sambalpur	
4	Date of Application	29.08.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004			
		3. OERC Conduct of Business) Regulations, 2004			
		4. Odisha Grid Code (OGC) Regulation, 2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004			
		6. Others			
8	Date(s) of Hearing	10.09.2024			
9	Date of Order	20/09/24			
10	Order in favour of	Complainant	Respondent	Others √	
11	Details of Compensation awarded, if any.	NIL			

Office of Camp: GRF Office, TPWODL, Burla.

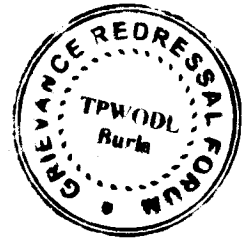
Appeared

For the Complainant- Soumendra Kumar Das
For the Respondent - SDO(Elect.), Burla, TPWODL.

GRF Case No- BRL/527/2024

(1) Soumendra Kumar Das
At/Po-Gopalma, Budharaja,
Dist- Sambalpur-768004
Consumer No.- 4113-3302-0194

COMPLAINANT



VRS

(1) SDO(Elect.), Burla, TPWODL

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of Soumendra Kumar Das bearing Consumer No 4113-3302-0194 under SED, TPWODL, Sambalpur stated about billing dispute.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has not submitted any relevant documents in this case as hearing was not conducted as the complainant before hearing withdraw the case but furnished the NDC in whatsapp of Member(Fin) on 24.09.2024.

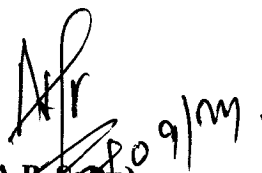
OBSERVATION

The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-domestic consumer having CD 3kw with initial date of p/s 01.01.1990 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. This Forum could not conduct the hearing as the complainant has withdrawn the case on 04.09.2024 before the date of hearing (10.09.2024). On verification, it is seen that the complainant has paid of Rs 62,925/- on 04.09.2024 for the periods occupy the quarter and used the power supply with outstanding thereon which was confirmed by opposite party during telephonic discussion. The opposite party has already been issued NDC to the complainant vide Letter. No.1203 dtd.05.09.2024. As the complainant has convinced and confessed about correctness of billing as well as withdrawn the case from this Forum hence this Forum believes that nothing more required for bill revision and so the instant case petition is hereby dismissed on these grounds.

Accordingly, the case is disposed of.


(B. Mahapatra)

(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Sami)

Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)

President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to:** - (1) Soumendra Kumar Das, At/Po-Gopalma, Budharaja, Dist- Sambalpur-768004.
(2) Sub-Divisional Officer (Elect.), Burla, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), SED, TPWODL, Sambalpur.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orerc.org under the "head "Cases->"GRF".